Welcome to the Frankfort Park District Outdoor Soccer League. We want every participant in the league to have the best experience possible, so we have compiled a list of FAQ's to help answer any soccer related questions. If you have any additional questions, please contact us!

Soccer League FAQ's

- **I noticed a new name on the program, what happened to the Fire Starters?**
  - The last couple of years we have been using Chicagoland United Staff for the soccer league as they are under the same umbrella as the Fire Starters brand, and we thought updating the information would help streamline clarity and avoid confusion.

- **Where are games and practices held?**
  - All games and practices will be held at the Commissioners Park Soccer Field (22108 S. 80th Ave. Frankfort, IL 60423) on the south end of the park.

- **When will I know about my son and /or daughters team?**
  - Please be sure that you provide your most current email as most information will be sent through our TeamSideline App.
  - Team notifications will be sent out via TeamSideline the following morning after coaches meeting, pending all coaches are in place. The coaches meeting will be held Monday, July 20th at 6:00pm at the Founders Center. Once published, you will receive emails announcing that team sites have been activated.

- **When will I find out practice and games schedules?**
  - For this soccer league you will register for a specific practice time and day of the week. Practices will be the same day and time, every week.
  - Games will start on Saturday, August 15 and will be completed by 12pm each week. Please note: Due to potential weather issues, missed games will be made up during the week either on a Tuesday or Thursday night

- **Why are you not taking friend requests anymore? What if I need my child to be on the same team as his friends for carpool reasons?**
  - Every season, we receive an abundance of requests to be on friend's teams. Eliminating these requests encourages children to play with other children and learn together.
  - Carpool- Every practice and every game are located at the same field. If you both sign up for Tuesday nights at 5pm, you can still carpool and be on different teams. Same with games.

- **If my child decides not to participate, will I get my money back?**
  - Participants may withdraw at any time, however; refunds will only be issued if the withdraw request is made before the registration deadline or if a doctor's note is provided proving the participant is physically unable to participate.

- **I am not happy with my team, and I approached another coach asking to join his team. He said it was fine to add an additional player to his team…why are you not letting me move?**

- Teams were already made. All shirts were ordered specifically for your child on the correct team. This is a recreational program, so we cannot be adding or re-arranging players without Recreation Supervisor consent.

- **What does my child need to bring/wear to practices and games?**
  - Please wear gym shoes or rubber soccer cleats and shin guards to all practices and games.
  - Bring soccer balls and water to practices but we ask that soccer balls are left home for games.
    - Soccer Ball Sizes
      - 4yr-K division- size 3
      - 1st-3rd division- size 4
      - 4th-6th division-size 4 or 5
- **I would like to coach. What do I do?**
  - Volunteer coaches may indicate interest in coaching on the participant registration form.
  - You will then register and complete a background check on TeamSideLine. Here is the link to register: www.teamsideline.com/sites/frankfort/current-programs
  - Once your background check is complete, you will be placed as a coach on a team.
  - Please plan to attend the coaches meeting scheduled prior to the start of the league at the Founders Community Center. Please visit our website for the date and time (under League Info tab > Frankfort Park District Soccer Leagues) or contact the Park District office @ 815-469-9400 for additional information.

- **Team Sideline**
  - The Frankfort Park District will be using the TeamSideline App to communicate with parents and coaches during the season
  - Please see the attached sheet for more information on TeamSideline App and how to create an account.

Parents,

The Frankfort Park District uses TeamSideline to manage the Outdoor Soccer League Teams. Each Frankfort Park District Soccer League Team will have their own Team Site. Team Sites will include all the league information, including: coach contact information, team rosters, practices and games with dates/times and field locations.

- **Why TeamSideline**
  - TeamSideline is easy to use and helps make the season fun for all. You'll never need to ask when or where the game is again.
  - Once in TeamSideline you can do things like click the Communication tab to communicate with your team, access your team roster as well as all practice and game schedules. TeamSideline is updating its features this season, so once we hear about new features, the information will be passed on to all families.

- **TeamSideline Contact**
  - Please be sure to add no-reply@teamsideline.com to your approved senders list on your email to avoid communication issues
  - Upon registration with the Frankfort Park District Soccer League, you may also create your TeamSideline account. Please note: You do not have to create a new account each season. Once you have created your account, it can be used for any league registration with the park district.
  - Complete access to your league information will not be released to your account until closer to the start date of the league when information is ready to be published.

- **How to Create an Account:**
  - Go to www.teamsideline.com/frankfort
  - Click the **Sign In** button in the top right hand corner.
  - Once in the Sign In Page you will click **"create new account"**
  - Use the email you provided at registration and create your TeamSideline password, to sign in to the Frankfort Park District site.
  - If you are unsure of the email you provided, please contact the Frankfort Park District. If the wrong email is used you will not gain access to your team's Team Site, until it is corrected.
  - Please remember that you will not have access to all your child's league information, until it has been published by the Frankfort Park District Recreation Supervisor.
  - ****IMPORTANT**You only need to register for TeamSideLine one time. You will be able to use your same login information for all sports leagues through the Frankfort Park District.**

- **Publish Dates (dates that information will be published to your team sites)**
  - Practice Schedules will be released after the coaches meeting, pending all coaches are in place. Please note that practice times and dates are selected at the time of registration. If you signed up for practice on Tuesdays, your practices will always

be on Tuesdays. If you signed up for practices on Thursday, your practices will always be on Thursdays.

- Team Rosters and game schedules will also be released after the coaches meeting or at least one week prior to the first game, if we are still securing coaches at that time.
- Makeup games due to weather or scheduled days off will take place on a Tuesday or Thursday night, and you will be notified prior to the reschedule.
- Picture Day Schedule: TBD

For questions please contact Beth Nagel @
(815) 469-9400 or bnagel@frankfortparks.org