



Welcome to the Frankfort Park District Outdoor Soccer League. We want every participant in the league to have the best experience possible, so we have compiled a list of FAQ's to help answer any of the questions you may have. If you have any additional questions please contact us!

Soccer League FAQ's

- **Where are games and practices held?**
 - All games and practices will be held at the Commissioners Park Soccer Field (22108 S. 80th Ave. Frankfort, IL 60423) on the south end of the park.

- **When will I know about my son and /or daughters team?**
 - Please be sure that you provide your most current email as most information will be sent through our TeamSideline App.
 - Team notifications will be sent out via TeamSideline the following morning after coaches meeting. The coaches meeting will be held Tuesday, March 19th at 6:30pm at the Founders Center. Once published, you will receive emails announcing that team sites have been activated.

- **When will I find out practice and games schedules?**
 - We do not hold games during the first week of practices.
 - For soccer league you will register for a specific practice time and day of the week. **This time will not change!**
 - Game schedules will be released prior the first scheduled game. Please note: Due to potential weather issues, missed games will be made up during the week either on a Tuesday or Thursday night

- **Why are you not taking friend requests anymore? What if I need my child to be on the same team as his friends for carpool reasons?**
 - Every season, we receive an abundance of requests to be on friend's teams. This makes it harder to keep teams from "stacking" their teams with players who may have more experience. Eliminating these requests encourages children to play with other children and learn together.
 - Carpool- Every practice and every game are located at the same field. If you both sign up for Tuesday nights at 5pm, you can still carpool and be on different teams. Same with games.

- **If my child decides not to participate, will I get my money back?**
 - Participants may withdraw at any time however, refunds will only be issued if the withdraw request is made before the registration deadline or if a doctor note is provided proving the participant is physically unable to participate.

- **I am not happy with my team, and I approached another coach asking to join his team. He said it was fine to add an additional player to his team...why are you not letting me move?**

- Teams were already made. All shirts were ordered specifically for your child on the correct team. This is a recreational program, so we cannot be adding or re-arranging players without Recreation Supervisor consent.
- **What does my child need to bring/wear to practices and games?**
 - Please be sure to only wear gym shoes or rubber cleats to all practices and games.
 - Bring soccer balls and water to practices but we ask that soccer balls are left home for games.
- **I would like to coach. What do I do?**
 - Volunteer coaches may indicate interest in coaching on the participant registration form.
 - You will then register and complete a background check on TeamSideLine. Here is the link to register: www.teamsideline/frankfort
 - Once your background check is complete, you will be placed as a coach on a team.
 - Please plan to attend the coaches meeting scheduled prior to the start of the league at the Founders Community Center. Please visit our website for the date and time (under League Info tab > Fire Starters Soccer Leagues) or contact the Park District office @ 815-469-9400.
- **Team Sideline**
 - The Frankfort Park District will be using the TeamSideline App to communicate with parents and coaches.
 - Please see the attached sheet for more information on TeamSideline App and how to create an account.



Parents,

The Frankfort Park District uses TeamSideline to manage the Outdoor Soccer League Teams. This means each Frankfort Park District Soccer League Team will have its own TeamSideline-Team Site. Team Sites will include all the league information. This includes coach contact information, dates/times and field locations for practices and games will be released as soon as they are available to be published.

- **Team Sideline Contact**

- Please be sure to add no-reply@teamsideline.com to your approved senders list on your email to avoid communication issues
- Upon registration with the Frankfort Park District Soccer League you may also create your Team Sideline account. Please note: You do not have to create a new account each season. Once you have created your account, it can be used for any league registration with the park district.
- Current league information will not be released to your account until closer to the start date of the league when information is ready to be published.

- **How to Create an Account:**

- Go to www.teamsideline.com/frankfort
- Click the Sign In button in the top right hand corner.
- Once in the Sign In Page you will click “create new account”
- Use the email you provided at registration and create your TeamSideline password, to sign in to the Frankfort Park District site.
- If you are unsure of the email you provided please contact the Frankfort Park District. If the wrong email is used, you will not have access to your teams site.
- If you have any questions, please reach out to the Recreation Supervisor for assistance.

- **Why TeamSideline**

- TeamSideline is easy to use and helps make the Season fun for all. You’ll never need to ask when or where a game is again.
- Once in TeamSideline you can do things like click the Communication tab to communicate with your team, or click the Family & Friends tab to invite other family members and friends to get information about your team, such as game dates, times and locations.

- **Publish Dates (dates that information will be published to your team sites)**

- Practice Schedules will be released after the coaches meeting. Please note that practice times and dates are selected at the time of registration. If you signed up

for practice on Tuesdays, your practices will always be on Tuesdays. If you signed up for practices on Thursday, your practices will be on Thursdays.

- Team Rosters will also be released after the coaches meeting.
- Game Schedules will be released the first week of practice. Makeup games due to weather or scheduled days off will take place during the week, and you will be notified prior to the reschedule.
- Picture Day Schedule: TBA

**For questions please contact Beth Nagel @
(815) 469-9400 or email bnagel@frankfortparks.org**