



Welcome to the Frankfort Park District Youth Basketball League. We want every participant in the league to have the best experience possible, so we have compiled a list of FAQ's to help answer any of the questions you may have. If you have any additional questions please email Beth Nagel at [bnagel@frankfortparks.org](mailto:bnagel@frankfortparks.org) or call (815) 469-9400.

### **Youth Basketball League FAQ's**

- **I would like to coach. What do I do?**
  - Volunteer coaches may indicate interest in coaching on the participant registration form.
  - Coaches may also register online at <https://www.teamsideline.com/frankfort>
- **When will I know my son and /or daughters team?**
  - When team sites are published you will receive an email with an invite to view your participant's team information.
  - Please be sure that you provide your most current email as most information will be sent through our TeamSideline App.
- **When will I find out practice and games schedules**
  - Practice schedules will be published on TeamSideline one week prior to the first scheduled practice.
  - Game schedules will be released two weeks prior the first scheduled game.
- **Why are their skip days in the season?**
  - We are fortunate enough to have intergovernmental agreements with the school district. This allows us to use their gymnasiums around their schedules, thus causing skip days.
- **What does my child need to bring/wear to practices and games?**
  - Please be sure to only wear nonskid gym shoes to all practices and games.
  - Water fountains are available at all locations, but water bottles are encouraged.
  - Basketballs may be brought to practices, but it is asked that they are not brought to games.
- **Why are you not taking friend requests anymore?**
  - Every season, we receive an abundance of requests to be on friend's teams. This makes it harder to keep teams from "stacking" their teams with players who may have more experience. Eliminating these requests encourages children to play with other children and learn together.
- **If my child decides not to participate, will I get my money back?**
  - Participants may withdraw at any time however, refunds will only be issued if the withdraw request is made before the registration deadline or if a doctor's note is provided proving the participant is physically unable to participate.
- **I am not happy with my team, and I approached another coach asking to join his team. He said it was fine to add an additional player to his team...why are you not letting me move?**
  - Teams were already made. All shirts were ordered specifically for your child on the correct team. This is a recreational program, so we cannot be adding or re-arranging players without Recreation Supervisor consent.
- **When is picture day?**
  - Complete picture day schedule will be released to confirm your team picture time and location.
- **Team Sideline**
  - The Frankfort Park District will be using the TeamSideline App to communicate with parents and coaches.
  - Please see the attached sheet for more information on TeamSideline App and how to create an account.
- **Weather Updates & Cancellation Policy**
  - When weather is questionable notifications will only be sent out for cancellations. During questionable weather the Park District will send notices no later than one hour prior to the first scheduled event.
  - Notifications will be sent out by email and text alerts through team sideline.
  - Text Alert Setup Link: <http://www.teamsideline.com/sites/frankfort/mobile-signup>



Parents,

Good news! Frankfort Park District is using TeamSideline to manage the Youth Basketball League Teams this season.

This means each Frankfort Park District Youth Basketball Team will have its own TeamSideline Team Site – and each Team Site will include the Coach information and roster of players. Dates, times and locations for practices and games are also added as soon as they are available to be published.

- **Team Sideline Contact**

- Please be sure to add [no-reply@teamsideline.com](mailto:no-reply@teamsideline.com) to your approved senders list on your email to avoid communication issues
- Upon registration with the Frankfort Park District Youth Basketball League you may also create your Team Sideline account at no additional cost.
- Complete access to your league information will not be released to your account until closer to the start date of the league when information is ready to be published.

- **How to Create an Account:**

- Go to [www.teamsideline.com/frankfort](http://www.teamsideline.com/frankfort)
- Click the Sign In button in the top right hand corner.
- Once in the Sign In Page you will click “create new account”
- Use the email the email you provided at registration and create your TeamSideline password, to sign in to the Frankfort Park District site.
- If you’re unsure of the email you provided please contact the Frankfort Park District. If the wrong email is used you will not gain access to your teams Team Site.
- Please remember that you will not have access to all of your participant/s information until it has been published by the Frankfort Park District Recreation Supervisor.

- **Why TeamSideline**

- TeamSideline gives members the ability to view schedules, rosters and all league updates all in one place.
- Parents and coaches may click the Communication tab to communicate with your team or click the Family & Friends tab to invite other family members and friends to get information about your team, such as game dates, times and locations.
- TeamSideline is easy to use and helps make the Season fun for all. You’ll never need to ask when or where a game is again.

- **Publish Dates (dates that information will be published to your team site)**

- Practice Schedules & Team Rosters: Practice schedules and rosters will be released one week before the first scheduled practice.
- Game Schedules: Games schedules will be published to the team sites two weeks prior to the first scheduled game.
- Picture Day: TBA